

## Screening Questionnaire- Student Loans

1. Do you know whether your student loans are federal or private?
2. What are your goals with respect to your student loan(s)?
3. Are you making payments on your student loans?
4. If yes, how much?
5. Do you know what type of payment plan you are in?
6. If no, how long has it been since you have made a payment?
7. If you have federal loans, do you have user name and password for NSLDS- (this is the government database of all federal student loans)? Yes \_\_\_\_\_ No \_\_\_\_\_

### [Advocate note:

- **If clinic participant know their log in, you can log on and look at NSLDS with them for information about federal loans, including whether in default, balance, loan holder, servicer etc. <https://studentaid.ed.gov/npas/index.htm>**
- **If they do not have a log in already, creating one can be somewhat time consuming- so check with your supervisor after finishing questionnaire]**

8. Do you have private student loan(s)? Yes \_\_\_\_\_ No \_\_\_\_\_ I Don't know \_\_\_\_\_
9. What is the name of the company trying to collect your loans? \_\_\_\_\_  
\_\_\_\_\_
10. Have you experience any of the following collection methods:
  - a. Tax returns seized?
  - b. Social Security Offset?
  - c. Wage Garnishment?

11. What schools did you attend? (List all, please separate if necessary)

School(s): \_\_\_\_\_

Dates attended (approximate ok):

School(s): \_\_\_\_\_

Dates attended (approximate ok):

Did you complete? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, what credential did you obtain?

12. Are you disabled? Yes \_\_\_\_\_ No \_\_\_\_\_

Are you able to work full time?

13. Do you receive disability payments from any source?

14. Did your school(s) close when you were attending or after you left?

**[Advocate Note: You can find school/campus closure dates here to check the program (or google PEPs closed school):**

**<https://www2.ed.gov/offices/OSFAP/PEPS/docs/closedschoolsearch.xlsx> ]**

15. Did you have a high school diploma or GED when you enrolled? Yes \_\_\_ No \_\_\_

a. If no, were you given an admission test? Yes \_\_\_ No \_\_\_\_\_

16. Do you have reason to believe any of these loans are not your loans or that you did not sign for them? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, describe:

17. Is there some reason you can't use the degree you got from school? (e.g. have a conviction that prevents you from becoming licensed in field you student.)

18. Did you withdraw from school prior to completion of a semester or quarter? Yes \_\_\_  
\_\_\_\_\_ No \_\_\_\_\_  
If yes, did you receive a refund? Yes \_\_\_\_\_ No \_\_\_ Don't know \_\_\_\_\_

19. Have you previously filed for bankruptcy? Yes \_\_\_\_\_ No \_\_\_\_\_

20. Were student loans listed on the prior bankruptcy petition? Yes \_\_\_\_\_ No \_\_\_ Don't know \_\_\_\_\_

21. Are you currently considering filing for bankruptcy? Yes \_\_\_\_\_ No \_\_\_\_\_

22. Did anyone working for your school make false statements, or fail to give you important information about the school? Please describe.

23. Did you receive false information about:

- a. Job placement rates or prospects?
- b. Assistance with job placement
- c. Availability of externships?
- d. How much you program would cost?
- e. How much money you would make after you graduated?
- f. Whether you were taking out loans or grants?
- g. Whether credits would be transferable?
- h. Push you to enroll quickly?

24. Has anyone called or emailed you to offer your assistance with student loan forgiveness?

- a. Have you ever paid anyone to help you with your student loans?
- b. Please describe.

## II. Private Loan Section

(Gather information separately for each private loan, including institutional loans)

1. Who is your loan holder? I.e. who is sending the bills?
2. Are you making payments? Yes \_\_\_ No \_\_\_\_\_
3. Have you been sued? Yes \_\_\_\_\_ No \_\_\_ Don't know \_\_
4. When was the last payment you made?
5. Is there a co-signer? Yes \_\_\_\_\_ No \_\_\_\_\_  
If yes, describe your relation to them.
6. Are you a co-signer? Yes \_\_\_ No \_\_\_\_\_ If yes, who is the primary obligor (and what is their relation to you?):
7. Do you have copies of your loan agreements? Yes \_\_\_\_\_ No \_\_\_\_\_
8. If no, have you requested copies? Yes \_\_\_ No \_\_\_\_\_
9. Do you have online accounts to view your account information? Yes \_\_\_\_\_ No \_  
\_\_\_\_\_
10. Were you at least 18 years old when you signed the loan documents? Yes \_\_\_ No \_\_\_  
Don't know \_\_\_\_\_
11. Are you disabled?
12. Are you a veteran